



## CONNECTCARE TALKING POINTS

Bon Secours ConnectCare is an integrated clinical information system that makes it possible to link all clinical information in one record. It provides access to evidence-based clinical practices and information that supports the BSHSI clinical transformation initiative to deliver clinical excellence and extraordinary care.

ConnectCare is the engine for achieving this clinical transformation across BSHSI. It is the coming together of new ways of caring for our patients with the power of an advanced electronic health record (EHR).

### Benefits for the System include:

- One Patient. One Record. Accessibility 24/7 no matter where you are.
- Easy access to the medical record and the ability to update and maintain all patient data, including medication, lab, and radiology results in one document that is easily accessible to all appropriate health providers.
- Patients will be able to view components of their medical records, receive the results of their labs and X-rays, and communicate with their physician and health care providers, all on-line.
- The record provides best practice and evidence-based recommendations.
- It will reduce medication errors with improved accuracy and legibility, and drug interaction alerts, supporting our commitment to deliver safe, appropriate care.
- Information about specific patient needs and expectations are part of the medical record, so that staff can assess and respond to unique patient expectations.
- The record provides an end-to-end process for patient care that makes it possible to track and confirm care outcomes using standardized metrics and consistent performance measures.
- Reduces duplicate tests and procedures.
- System provides ability to link all parts of the hospital stay so that the continuum of care is easier to sustain for all health care providers.
- ConnectCare was designed by Bon Secours clinicians and staff, building on a basic system provided by EPIC Systems, Inc.
- It is a single, enterprise-wide system that leverages Bon Secours' best practices and complies with national patient safety goals, Joint Commission requirements, recognized audit standards, and federal/state regulations.
- The Bon Secours system design process included physicians, nurses, pharmacists, and other clinical staff selected by local leadership (CMOs, CNOs, and EVPs) to customize the system to meet unique BSHSI requirements.
- Over 400 physicians, nurses and clinical staff are participating in this process.

- Process is more streamlined with fewer necessary phone calls and better communication and information
- Rounds are easier; physicians have access to more information at the point of care.
- Faster, better, and more comprehensive information allows earlier diagnosis/treatment resulting in shorter lengths of stay.
- Information is accessible from home, office, or elsewhere.
- Easy standard formats for various kinds of information
- Consistent clinical Order Sets designed by physicians for physicians