



Training and Readiness

Critical Keys to Success

- Training designed with you in mind
- One basic learning track for most providers
- Blended learning to include introductory online lessons convenient to your schedule, followed by shorter, instructor-led sessions
- Instructor-led classes designed with a specialty-specific focus to see **your** work flows
- Only one instructor-led session for consulting providers, like allergy and dermatology
- Only two instructor-led sessions for most providers; the second session **includes** the in-system proficiency
- Lots of flexible training dates and times to fit your schedule

Clinical Transformation

The Role of ConnectCare

The goal of Clinical Transformation is to transform the way we deliver care to our patients, improve our quality outcomes and have 0 percent preventable deaths. This is possible with ConnectCare, which is an advanced clinical information system (electronic health record or EHR). We are now in the implementation phase.

ConnectCare

The Benefits

- Streamlined processes
- Interoperability across organizational boundaries
- Easier rounds
- Earlier diagnosis/treatment
- Standardized formats
- Charts completed faster
- Legible notes
- Reduction of rework
- Elimination of duplicate tests
- Readily accessible data
- Improved patient safety
- Alerts on potential medication errors or contraindications
- Current clinical information
- Personalized for each patient
- Evidence-based leading clinical practices
- Improved health outcomes
- Satisfying experiences for patient
- One EMR

When Planning Your Training

- Sign up for classes and proficiencies by calling **1-866-917-2747**, and one of our ConnectCare professionals will assist you.
- Your specialty determines the type and amount of training you need to be proficient on the system.
- Our team of training specialists is ready to help you select the appropriate training experiences at a time that works for you.

Connecting

Check out your Resources

For information, check out the ConnectCare website: www.connectcarebsv.com



good **connection**

Bon Secours
ConnectCare®



BON SECOURS VIRGINIA HEALTH SYSTEM
Good Help to Those in Need®

Our Future ... ConnectCare

ConnectCare

ConnectCare is a very powerful tool that will help Bon Secours achieve the next level of world-class care and help us provide what we are known for – “Good Help to Those in Need.”

ConnectCare is an integrated system that makes it possible to:

- Link all clinical information in one electronic health record
- Access best clinical practices and information

Our Vision

Responding to Our Call

Bon Secours Health System Inc., will achieve world-class outcomes; enable caregivers to provide superior, consistent and compassionate patient care; and enhance operating performance by leveraging leading clinical practices through an integrated system of clinical information.

Guiding Principles

We Will:

- Make decisions that are patient-centric, improve quality and safety, and enhance the patient/caregiver experience
- Commit to standardization
- Adopt leading clinical practices
- Be accountable for Clinical Transformation
- Dedicate the resources to support an optimized system

Our Journey

Implementation of ConnectCare: Our Navigation Chart shows three major phases leading up to Go-Live on April 29, 2012:

- **Orientation Activities:** Ensure that you and our implementation team have a sound understanding of the requirements and the journey.

- **Engagement:** Engage and equip our physicians, clinical leaders and staff with the knowledge and tools to use ConnectCare on Day 1.
- **Training and Readiness:** Provide training to develop the necessary skills and proficiency to use ConnectCare and communicate critical information in a timely manner.

MIH ConnectCare Navigation Chart

